

BEFORE YOU CALL

QUICK TROUBLESHOOTING STEPS BEFORE SCHEDULING A SERVICE CALL

Save Time & Money

- Sometimes you can restore power in minutes without waiting on a technician.
- Avoid unnecessary service call fees
- Basic checks can prevent hazards and help you know when it's time to call us.

Check your breaker panel

- Open your electrical panel.
- Look for any breaker that isn't fully "ON."
- Flip it all the way OFF, then firmly back ON.

Reset GFCI outlets

- Common in bathrooms, kitchens, garages, and outdoor outlets.
- Look for the small RESET button and press it if popped out.

Inspect your power meter

If your outside meter display is blank or shows an error, contact your power company first.

Test other rooms

Try lights/outlets in different areas to see if the problem is isolated.

Check surge strips & power strips

Make sure they're switched on and not overloaded.

Unplug sensitive electronics

TVs, computers, or appliances that suddenly lost power should be unplugged and re-plugged.

Look for tripped reset switches on appliances

Some furnaces, disposals, and water heaters have their own reset buttons.

⚠ Safety Check

If you notice any of these, stop troubleshooting and call us immediately:

- Repeatedly tripping breakers
- Sparks or smoke
- Burning smells
- Buzzing or humming from your panel
- Lights dimming or flickering when large appliances run

Call or Text: (405) 267-7760

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